

Missing Commercial Driver Notification Process

BCTA and trucking associations across Canada have a coordinated process for sharing notifications in the rare case when a professional commercial vehicle driver goes missing on the job. There is no cost for this service, but **all of the following details are required.**

Criteria

- Must be a current missing commercial driver (within last week)
- Must be a commercial driver who went missing while on duty
- Driver must have been reported missing to the police

Information needed

- Name and physical description of the driver (gender, height, weight, hair colour, eye colour, clothing, any identifying marks)
- Name and contact information of the company
- Description of tractor, trailer and cargo (make, model, colour, decals and all licence plate numbers)
- Police detachment location, phone number and file number
- Photographs of driver and truck
- Last known location of missing driver and truck
- Last known date, time, location and method of contact with missing driver
- Immediate notification when driver is found (BCTA will not share private information regarding the circumstances without company authorization)

Notification process

If the last known location of the missing driver is within British Columbia, BCTA will distribute a notification to members and contacts, other provincial trucking associations, and through BCTA's social media accounts.

When a driver's last known location is outside of BC, we will share the notification via social media and to other provincial trucking associations, depending on location details.

BCTA Missing Driver Notification contacts

Primary: BCTA Operations Coordinator Jennifer Cameron, 604-888-5319 or (toll-free in BC) 1-800-565-2282, ext. 212, or send the information requested via e-mail to jenniferc@bctrucking.com.

Secondary: In Jennifer's absence, contact BCTA Member Services Coordinator Sandra Stashuk, at 604-888-5319 or (toll-free in BC) 1-800-565-2282, ext. 215, or sandras@bctrucking.com.