Missing Commercial Driver Notification Process

BCTA and trucking associations across Canada have a coordinated process for sharing notifications in the rare case when a professional commercial vehicle driver goes missing on the job. There is no cost for this service, but all of the following details are required.

**Criteria**

- Must be a current missing commercial driver (within last week)
- Must be a commercial driver who went missing while on duty
- Driver must have been reported missing to the police

**Information needed**

- Name and physical description of the driver (gender, height, weight, hair colour, eye colour, clothing, any identifying marks)
- Name and contact information of the company
- Description of tractor, trailer and cargo (make, model, colour, decals and all licence plate numbers)
- Police detachment location, phone number and file number
- Photographs of driver and truck
- Last known location of missing driver and truck
- Last known date, time, location and method of contact with missing driver
- Immediate notification when driver is found (BCTA will not share private information regarding the circumstances without company authorization)

**Notification process**

If the last known location of the missing driver is within British Columbia, BCTA will distribute a notification to members and contacts, other provincial trucking associations, and through BCTA’s social media accounts.

When a driver’s last known location is outside of BC, we will share the notification via social media and to other provincial trucking associations, depending on location details.

**BCTA Missing Driver Notification contacts**

**Primary:** BCTA Operations Coordinator Jennifer Cameron, 604-888-5319 or (toll-free in BC) 1-800-565-2282, ext. 212, or send the information requested via e-mail to jennifer.l@bctrucking.com.

**Secondary:** In Jennifer’s absence, contact BCTA Member Services Coordinator Sandra Stashuk, at 604-888-5319 or (toll-free in BC) 1-800-565-2282, ext. 215, or sandras@bctrucking.com.