



refrigerated services: tips for shippers

COUNT ON US TO KEEP THINGS COOL

Once you've chosen the right transportation partner, there are other things you can do to prepare your perishable shipment for a safe and efficient ride.

Here are some tips to start you off. The company you've hired may also have advice to share based on the type of products you are shipping. Ask them how you can help guarantee a safe trip.



Pallets cannot be over 7 feet (or 2.13 metres) high.

Pallet sizes can vary but cannot be packed more than 7 feet high, because this would interfere with the circulation of cold air in the trailer and can cause overheating or freezing.

Place heavier product on the bottom of the pallet and don't let anything overhang the pallet edges.

Choose a pallet that is in good condition and large enough to accommodate your product, and take pains to pack it properly. Heavier product can crush lighter product if stacked incorrectly. Overhanging product may get damaged. Use shrink wrap to stabilize the load. Pallets also have a rated capacity that you should not exceed.

Do not mix dry and refrigerated product on the same pallet.

Dry product will likely be much hotter than refrigerated product and may cause refrigerated product to overheat. A multi-zone trailer will allow you to ship product with different temperature requirements in separate compartments. Ask your transporter for recommendations.

Check your insurance.

A dependable transporter will have insurance that covers damage or loss of a load, but likely won't have coverage for any problems related to delays, which can be out of the company's control. Check what your own insurance covers and consider purchasing supplemental insurance.