



# trip planning

RELAX...WE'LL GET YOU THERE

**Take time to think about the details of your trip, so that the motor coach company can provide you with an accurate quote. Your trip will likely include more than the cost of chartering the coach and driver.**

And, when you compare companies, ask yourself: what's important to the success of your trip? Is it just the price? Or do you also want a reliable company with a good reputation, experienced drivers, and clean, well-maintained vehicles?



## **Map out an itinerary and other details before you talk to a motor coach company.**

Include your departure and return dates and locations, side trips and the number in your group (or an estimate). Will there be activities along the way? Do you need help finding accommodations? (Not all companies are licensed to provide this service – ask.) For a longer trip, do you need the coach for outings each day?

## **Do you have any special requirements for the trip?**

Would you like the coach to include a video system, restroom facilities or special accommodations for wheelchairs?

## **Find out about the motor coach you will be chartering.**

Coaches of a more recent model year, or older coaches that have been remodelled, may provide more audio/visual features and greater comfort in terms of seating, legroom and other features. When choosing between companies, make sure that you compare the motor coaches available when looking at costs.

## **Ask whether the quotation for the trip includes all costs.**

Does the cost of the charter include such things as the driver's accommodation and meals, ferry fees or entry fees for any sites you intend to visit? If you are visiting municipal, provincial or state, or national parks, there may be parking charges, day passes or entry fees for tour groups.

## **Once you have discussed your travel plans with your motor coach company, make sure that you review the details in writing.**

The company should provide a written agreement (called a "charter order" or contract) that contains all the specifics of your trip, including dates, the type of coach you've chosen, itineraries and total charges. Review this carefully before signing – discuss any missing information or changes that may have come up with the company before approving your agreement. Ensure that the quoted itinerary matches the one you requested, or you could incur additional costs.