



# moving tips

## MAKE A GOOD MOVE

**Hiring a safe, reputable moving company is a strong first step. Next, think about things you can do to protect your goods and make the move easy.**

Consult with your mover and others beforehand for advice on protecting your property in transit. Completing some additional steps will head off potential problems.



### **Check your household insurance policy.**

Talk to your insurance provider. A percentage of the value of your goods may be covered during a move. Is there a deductible? Consider purchasing extra coverage if you need it.

### **Ask the mover about Replacement Value Protection for your goods.**

Movers are only liable for a portion of the value of any goods that are damaged or lost. Optional Replacement Value Protection is based on your estimate of the cost to replace all of the property being moved. There is no deductible.

### **If you are packing yourself, ask for advice from the mover.**

Moving companies may prefer to supply packing boxes. They can also tell you what needs to be boxed and what doesn't. The mover may not be liable for the condition of goods that you pack. Ask for a pamphlet or webpage with tips and guidelines.

### **Be prepared on moving day.**

You may incur extra costs for delays. Mirrors and pictures should be off the wall, packed and ready to move. For multi-story buildings, reserve the elevator on moving day and parking space for the truck. Clear the driveway and walkways of snow or debris. If possible, arrange for off-site care of children and/or pets. Do a walk-through before you leave!

### **Ask about restricted goods.**

Movers are not allowed to transport hazardous goods, including many common household cleaners and propane tanks, among others. And, carry valuables (e.g., jewelry) and important documents yourself.

### **Ask about inventories.**

Long-distance movers provide a detailed inventory, which you sign to confirm. Consider making your own for a local move. Check the inventory when you arrive – *before* you sign it. Note missing or damaged goods on the inventory in case you need to make a claim.

### **Check whether the mover provides information about making a claim.**

Understanding the process will save you time and prevent missed deadlines if any of your goods are damaged or lost.

